E-Core student success report accuracy

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Question(s):

How can faculty or departments get the Risk Report sent by E-Core for students who are considered GA Southern students but who take the online USG courses?

Rationale:

In the E-Core 2016 Factbook shared at the USG Teaching & Learning Conference presentation on Wednesday, I noticed inaccurate data about ENGL 1101 and ENGL 1102. Page 57 reports that 20% of our 3308 "campus seated students" had incomplete grades. Our department and fyw program has no similar statistic for incomplete grades. On page 58, ENGL 1102 on campus has an 82.4% successful course completion while E-Core has 69%. This is a serious problem. We have never seen this data about E-Core. As we want to help students persist, we need timely information about the E-Core students. Where does this information exist, and why aren't departments receiving this information, along with the twice per semester "at risk" reports? Can the protocol for E-core information and distribution be shared with the larger campus?

Response:

Attachments:

Page 57-58 eCourse Factbook-2016